

FAQ: Common Registration Holds

Below is a list of the most common registration holds and further information on how to resolve them. This list is not comprehensive. For additional assistance, students may contact their advisor.

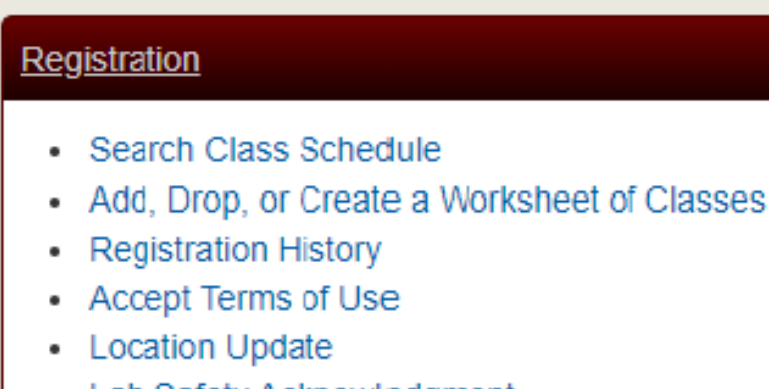
Accept Terms of Use & Location Update

Select Location & Accept Terms of Use

Each semester all students must log in to Howdy to accept the terms of use as well as designate their physical location. Registration cannot be processed until these tasks are completed.

In the Howdy portal, click on the "My Records" tab. You will see a section entitled "Registration." Select "Accept Terms of Use" and complete as required. Make sure to select College Station with the appropriate semester.

Next, select Location Update. You should enter the information related to where you will physically reside for the semester.



Title IX Training

Please log into Howdy and select the "Student Life" tab. On the far right under required training, there will be a Sexual Harassment and Sexual Violence training. Please select the training for graduate and professional students.

Once this training is complete, please contact the Offices of the Dean of Student Life at 979-845-0281 or visit the [office's website](#) for more information on how to have the hold removed.

COVID-19 Training

If the training is required, a pop-up box will appear when you log into the Howdy portal. The training will take 15-20 minutes to complete. You will not be able to access other features in the Howdy portal until the training is complete. Once you complete the training you will immediately gain access to the Howdy portal again.

If you have any questions related to the training, please contact the Offices of the Dean of Student Life at studentlife@tamu.edu. For technical assistance with the training contact the help desk at helpdesk@tamu.edu or call 979-845-8300.

Financial Holds

If you have a financial hold on your account, please [contact Student Business Services \(SBS\)](#) for assistance and additional information on the hold(s).

Tuberculosis Hold

If you have a TB Test hold on your account, you will need to work directly with [Student Health Services \(SHS\)](#). Their office will be best able to advise you on how to proceed, if any medical documentation is required, etc. You may contact their office at info@shs.tamu.edu or PatientServices@shs.tamu.edu.

