

## How to Set Up Direct Deposit with Heartland ECSI to Receive Your Refund



What you will need:

- **Heartland Key** sent to your Texas A&M University email account. This key is unique for each student to keep things secure.
- **Bank Routing & Account Number.** This can be found on your checks or bank statement.

What to do:

- **Login** to <https://heartland.ecsi.net/index.main.html#/access/signIn>. Be sure and use Google Chrome browser.
- **Register** by creating your own profile. Make sure and setup a unique login and password.
- **Setup** the account you want your refund to go to using your Heartland key to join your account with the university.

Don't have an email or think you may have deleted?

- Contact Heartland ECSI Customer Service at 1-855-250-3230 to request that your Heartland key be resent
- Heartland will request the following information from you in order to resend your secure key:
  - UIN
  - Texas A&M University Email Address
  - Date of Birth; Phone Number; Mailing Address

Other tips:

- Howdy.tamu.edu and My Finances tab also have a link to Heartland ECSI to set up your profile and refund information
- Heartland ECSI Customer Service phone number is 1-855-250-3230; their hours of operation are 8:00am to 8:00pm (Eastern Time)

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